

# VCU/VCUHS Department of Pathology Policies and Procedures

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POLICY NO.: POL-DP-LAB-GEN-0022  
SUBJECT: **Critical Values Reporting**  
ADDENDUM 1: **COVID-19 Results Reporting**

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I. PURPOSE:

To define critical COVID-19 test results and set guidelines for timely notification of the appropriate clinician when critical results are obtained.

II. DEFINITION:

**Critical COVID-19 PCR Result: Positive or Detected** test results for all inpatients.

III. PROCEDURE:

- A. **INPATIENTS:** A laboratory representative will call all **Positive or Detected** results for all VCU Health inpatients following the [Pathology Critical Results Reporting Policy](#).
  - 1. Call inpatient results to a licensed provider on the patient unit.
  - 2. Document the call in the results notification template.
- B. **OUTPATIENTS:** All results are available within the Electronic Medical Record. Outpatient test results are not called to providers.
- C. **OUTREACH PATIENTS:** All results are autoFAXed daily to Outreach Clients with established accounts.
- D. All COVID-19 PCR results are submitted to the Emergency Department and the Health System Infection Prevention Program via FAX.
- E. All COVID-19 PCR and COVID-19 Antibody results are submitted to the Virginia Department of Health via secure transfer FAX reporting. All results are submitted following the Department of Health and Human Services required format and frequency guidelines.